



Privacy statement on Network traffic interception and filtering

Any data collected or information provided by the EMCDDA to the European Institutions and bodies (EUI) will be processed in accordance with 'Regulation (EU) 2018/1725'. This Regulation concerns the protection of natural persons with regard to the processing of personal data provided to the European Union institutions and bodies and on the free movement of such data. In compliance with Articles 15 and 16 of the Regulation, the EMCDDA provides all the concerned persons with the following information:

The Controller¹ of the data is the Head of the Information and Communication Technology unit.

In order to contact the Controller, should you have questions or complaints, please do it in writing to the following e-mail address, ICT-HOU@emcdda.europa.eu.

All the network and security systems functionally intercept the traffic they convey in order to analyse it and generate metadata to be stored in log files and systems, to be further used to trigger relevant associated processing.

Moreover, they may block or filter some traffic depending on criteria which may involve the processing of personal data such as IP addresses or user identifiers, among several other possibilities.

The purpose of this processing is to actively protect the agency digital assets from malicious, abusive and potentially destructive usage.

Whenever there is a need to filter traffic based on content categories, the ICT team will seek approval for its proposals initiating a review with the EMCDDA Security Authority.

Traffic captures can only be made by authorized staff following ICT Unit responsible authorization, whenever duly justified.

This processing involves data related to EMCDDA staff, or any other data subjects accredited or not to use the EMCDDA digital services.

It involves a super set of Internet protocol (IP) user workstation address, IP destination address, the service requested, special protocol information, time and date. Specific protocol information concerns, as an example for the Simple Mail Transfer Protocol (SMTP), sender, recipient email addresses and message subject.

Personal data of users is accessible to EMCDDA ICT systems, network and security administrators, including: (1) ICT unit staff members dealing with ICT support, and (2) a limited number external service providers, including institutional, in contract with the EMCDDA and operating on specific systems.

1

[1] Article 3(8) of Regulation (EU) 2018/1725 defines the controller as follows: '[...] controller means the Union institution or body or the directorate-general or any other organisational entity which, alone or jointly with others determines the purpose and means of the processing of personal data [...]'].



While performing their tasks, both the EMCDDA staff and the mentioned contractors are not allowed to take copies of the data to transport outside the EMCDDA premises. Moreover, no such data is allowed to be communicated to any third parties.

Data is kept for a maximum period of 1 year.

The established standard procedure is without prejudice of the right of data subjects to object to the transfer of their data on compelling legitimate grounds in accordance with relevant Articles of Regulation No 2018/1725.

Recourse

In case you deem that your questions and concerns did not receive a complete or satisfactory answer you may want to address the EMCDDA Data Protection Officer, using the address dpo@emcdda.europa.eu.

Furthermore, the Regulation (EU) 2018/1725 foresees that, in case you consider that your rights have been infringed as a result of the processing of your personal data by the EMCDDA, that you directly address the European Data Protection Supervisor, using the address edps@edps.europa.eu.